

Global MAKE Individual Operating Unit (IOU) Winners Announced

Teleos has announced the Winners of the 1st annual Global Most Admired Knowledge Enterprises (MAKE) Awards for Individual Operating Units. Samsung SDS has been named the overall Global MAKE Individual Operating Unit (IOU) Winner.

Part of the annual Global MAKE study, this new category recognizes Individual Operating Units which form part of a larger organization - including individual companies, divisions, business units, agencies and departments.

The Winners of the 2010 Global MAKE Individual Operating Unit (IOU) study, conducted by Teleos in association with The KNOW Network, are (in alphabetical order):

- Endesa (Spain)
- IDEO (USA)
- Larsen & Toubro - Engineering & Construction (India)
- LG Electronics (S. Korea)
- Samsung SDS (S. Korea)
- SK Energy (S. Korea)
- Tata Consultancy Services (India)
- Tata Steel (India)
- Telefonica Europe (Spain)
- United States Government: National Aeronautics & Space Administration

Rory Chase, managing director of Teleos, said: "These Individual Operating Units have been recognized as global leaders in effectively transforming enterprise knowledge into wealth-creating ideas, products and solutions. Working within their organizations, they are building portfolios of intellectual capital and intangible assets which will enable them to out-perform their counterparts now and in the future."

A panel of Global Fortune 500 senior executives and internationally-recognized knowledge management/intellectual capital experts selected the 2010 Global MAKE Individual Operating Unit (IOU) Winners. The panel rated organizations against the MAKE framework of eight key knowledge performance dimensions which are the visible drivers of competitive advantage. The 2010 Global MAKE Individual Operating Unit (IOU) Winners have been recognized as leaders in:

- creating a corporate knowledge-driven culture

- developing knowledge workers through senior management leadership
- innovation
- maximizing enterprise intellectual capital
- creating an environment for collaborative knowledge sharing
- organizational learning
- delivering value based on customer/stakeholder knowledge
- transforming enterprise knowledge into shareholder/stakeholder value

TELEOS

Teleos, an independent knowledge management and intellectual capital research firm, administers the Most Admired Knowledge Enterprises (MAKE) program. The KNOW Network is a Web-based global community of organizations dedicated to achieving superior performance through benchmarking, networking and best practice knowledge sharing. The Teleos home page is: <http://www.knowledgebusiness.com>

The MAKE research program consists of the annual Global MAKE study -- the international benchmark for best practice knowledge organizations -- and regional/national studies, including Asia, Europe, India, Indonesia and North America.

2010 Global MAKE Report – Executive Summary

<http://www.knowledgebusiness.com/knowledgebusiness/templates/TextAndLinksList.aspx?siteId=1&menuItem=133>

2010 Global MAKE Individual Operating Unit (IOU) Finalists

The 22 Global MAKE Individual Operating Unit (IOU) Finalists for 2010 are (in alphabetical order):

- Australia Government: Land and Property Management Authority
- Bouygues Construction (France)
- Endesa (Spain)
- IDEO (USA)
- Larsen & Toubro - Engineering & Construction (India)
- LG Electronics (S. Korea)
- NTT Data (Japan)
- Ove Arup & Partners Hong Kong Ltd. (Hong Kong SAR, China)
- Samsung Electronics (S. Korea)
- Samsung SDS (S. Korea)
- Singapore Government: Singapore Armed Forces
- Siriraj Hospital (Thailand)
- SK Energy (S. Korea)
- Tata Consultancy Services (India)
- Tata Steel (India)
- Telefónica Europe (Spain)
- Unilever Indonesia (Indonesia)
- United Nations: United Nations Development Program
- United Nations: World Health Organization
- United States Government: Federal Reserve
- United States Government: National Aeronautics & Space Administration
- United States Government: Navy